

# Comparator Services



## Professional Expertise

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Lifetime Accuracy

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Maximized Uptime

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Regulatory Compliance

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**Worldwide Coverage**  
For Worry-free Operation

**METTLER TOLEDO**



# Maximum Productivity With Lifetime Peak Performance

Take advantage of our worldwide services to ensure you get the most out of your mass comparator. You can ensure accurate results, full traceability and worry-free operation thanks to our comprehensive service solutions suiting your specific needs. Our factory-trained and authorized service technicians help guarantee:

- Continuous highest accuracy
- Maximum equipment uptime
- Regulatory compliance through accredited qualification
- Audit-proof and fully traceable electronic certificates

## Installation



Professional installation ensures your comparator is optimized to better suit your applications and performs according to the manufacturer's specifications. On-site operator training and an installation certificate are included.

## Preventive Maintenance



Preventive maintenance realigns your comparator to manufacturing specifications to consistently achieve accurate results and avoid unexpected downtime. Save money and choose the maintenance plan (Care Package) best suiting your needs.

## Qualification and Certification



Qualifying your manual mass comparator during installation or preventive maintenance with the mass comparator certificate proves that all relevant (or required) parameter meet manufacturer's specification. Therefore the continuous instrument verification by ISO 17025 is met.

### Service

#### Installation

Available for:

- Automatic Mass Comparator
- Robotic Mass Comparator
- Vacuum Mass Comparator
- Manual Mass Comparator

#### Care Packages

Available for:

- Automatic Mass Comparator
- Robotic Mass Comparator
- Vacuum Mass Comparator
- Manual Mass Comparator

#### Mass Comparator Certificate

Available for:

- Manual Mass Comparator



### Support and Repair



Our technical support staff is available to assist you with operational queries. We can also visit you on-site for 1:1 consultations. Any repairs required are carried out by our trained technical specialists using only original parts.

- Telephone Helpline
- On-site Support
- Adjustment and Repair

### Education and Training



Individually customizable to meet your needs, our classroom and hands-on training (on-site) courses ensure your whole comparator team is proficient and confident. Ideal for metrologists, lab managers, supervisory and operations personnel.

- User Training
- Technical Seminars
- Metrology Know-how

### Relocation



Certified technical specialists prepare, supervise the transfer and install your comparator in a new on-site location. A relocation certificate and final system performance test are included.

- On-site Comparator Relocation
- Final System Performance Test

# Benefit From our Weighing Expertise

With decades of experience in laboratory weighing, METTLER TOLEDO can offer you a wide range of online learning resources. Take advantage of our expertise to enhance your weighing know-how and make the most of your equipment. Check out the documentation on our internet pages for a range of relevant materials.



## Seminars/Videos

Benefit from the knowledge of our weighing experts, who have long term experience in the fields of compliance, and quality management consulting.



## Extended Care

The first year of equipment operation is essential to ensure ongoing performance. Extended Care Service protects your investment beyond the limited scope of the legal warranty. It includes not only travel expenses, labor, and spare parts but also two preventive maintenance visits.



## White Papers

Check out our White Papers containing a wealth of information on a range of different topics such as:

- Qualification of Mass Comparators
- Mass Calibration with Robotic Mass Comparators
- Efficient Mass Calibration Software

[www.mt.com/labbalances-service](http://www.mt.com/labbalances-service)

For more information



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