MX Balances
Software Release Notes

Contents

1   Software Version History

Date	Version	Topic	Description	New TDNR
Apr. 02, 2024	1.1.2	Bug fix	Read more in SW information V 1.1.2	-
Jan. 29, 2024	1.1.1	Bug fix	Read more in SW information V 1.1.1	-
Dec. 11, 2023	1.1.0	Initial release	Read more in SW information V 1.1.0	-

METTLER TOLEDO

SW Release Notes

2 Updating the Balance Software

Search for software:

▶ http://www.mt.com/labweighing-software-download

Contact a local METTLER TOLEDO service representative if you need support updating the software.

METTLER TOLEDO recommends saving the data on a storage device before updating the software.

Software update process

☰ **Navigation:** ☰ **Balance menu >** ⛭ **Maintenance >** ⬆ **Software update**

The function **Software update** is only available to users with the corresponding rights.

- A USB storage device containing the software installer is connected to the balance.
1. Tap ⬆ **Software update**.
2. Select **Software update**.
3. Tap ➜ **Next.**

  ➡ An update wizard opens and leads you step-by-step through the procedure.
4. When prompted, tap **I accept the terms in the license agreement** and confirm with ✓ **OK**.

3 Software Release Information

3.1 Software Changes

Date	Version		Description	New TDNR
Apr. 02, 2024	1.1.2	Fixed issues	Connection issue to titrators fixed Standby screen QR code malfunction fixed	no
Jan. 29, 2024	1.1.1	Fixed issue	Reboot issue fixed	no
Dec. 11, 2023	1.1.0	Initial release	Initial software version for MX	no

3.2 Known Issues

Known Issues Version 1.1.2
Drop-to-cursor issues when connecting a USB stick Enabling drop-to-cursor and plugging in a USB stick for the first time can cause the device to freeze for approximately 10 seconds under certain circumstances.
Issue when importing balance settings to device with different readability If balance settings are imported to a device that has a different readability, some of the imported values may not be properly adjusted to match the target device's readability.
Issue when importing balance settings including a printer When importing balance settings containing a printer definition to a device which has also a printer defined, the printer settings will be deleted.
MT-SICS pop-up window When using MT-SICS commands, in some cases the commands might cause a pop-up on the balance that will block further execution of commands. The pop-up has to be removed manually.
Calculated value symbol "*" disappearance when pausing "Back-weighing" application When using pre-tare in the "Back weighing" application and pausing the application after collecting the initial weight (such that the * is shown for a calculated value), then it might happen that the * will disappear after coming back to "Back weighing". In addition, the tare will be reset in such a case.
Balance not going into standby mode if printer is connected When a P-58RUE printer is connected to the device, the device will not go to standby mode and will not logout automatically after a certain idle period.
Internal adjustment triggers not working after failed external adjustment After a failed external adjustment, and adjustment strategy is set to internal adjustment, the triggers for the internal adjustments are not handled correctly. Workaround: Reboot the device to remedy this problem.
Unusual Japanese characters Instead of the correct Japanese font, a generic CJK font is used to display Japanese glyphs, which can cause some characters to appear slightly unusual.
Power-saving mode cancels processes If an application, adjustment or routine test is started and the power-saving mode is selected, the process is cancelled after on accepts that the balance can not go into the power-savin mode during this process.

4 Support

For any further support, please contact us: www.mt.com/contact