

Preventive Maintenance Pays Off Maximize Your Operational Uptime



Maximized uptime

External and internal cleaning removes dust and debris from the weighing cell which prevents electronics contamination and equipment failure. Battery testing prevents loss of calibration data and other customer specific information.



Extended equipment life

Routine maintenance will result in better preservation of your assets and eliminate premature replacement of weighing equipment. The equipment is in operation as long as or even longer than it was designed for.



Reduce unexpected repair costs

Secondary failures caused by neglected maintenance are reduced, as are maintenance costs. Reduce liability and potential recalls due to quality issues and maximize equipment's life and return on investment.



Professional support

Our factory-trained and certified technicians guarantee professional execution of maintenance activities. Third party providers may not have access to up-to-date service manuals, nor can they guarantee OEM parts in case of repair.



Entrust us with your service needs

There is a good reason for choosing METTLER TOLEDO as your direct manufacturer service partner for your balance – the company that engineered, designed and built it in the first place.

Ask for a preventive maintenance agreement and get the following benefits:

- Performance that meets process requirements
- Reduction in potential recalls due to quality issues
- Compliance with regulatory and industry standards
- Budget reliability due to set price per balance
- Planned periodic maintenance arranged to your schedule
- Special rates and preferential treatment in case of repair
- Fewer unexpected, costly downtime and repairs

Preventive Maintenance Activities for Laboratory Balances

	Maintenance Activity	Full Preventive Maintenance
General inspection	Inspect for signs of excessive wear and tear or exposure to water or corrosive materials	●
	Check if the balance is properly levelled and that it is free and clear for operation	●
	Check accessories for damage, e.g. barcode scanners, printers	●
	Check cables for intactness and proper routing	●
	Check if balance is properly grounded	●
Functional Testing	Check if balance starts up and displays correct menu and a stable zero	●
	Test if draft shield moves smoothly and closes properly	●
	Test keyboard and display functions	●
	Check and replace battery if necessary	●
	Test peripheral equipment connectivity	●
Operational Testing	Check for any error alerts during normal operation	●
	Perform sensitivity test and adjust to manufacturer specifications if needed	●
Cleaning	Perform external cosmetic cleaning	●
	Perform internal functional cleaning	●
	Clean weighing pan and check if it is properly placed and moves freely	●
	Replace in-use-cover if damaged (additional charge)	●
Software	Check installed software version	●
Labels	Ensure all attached labels are valid	●
Application	Remind user of legal for verification inspection (if applicable)	●

Complementary Services

METTLER TOLEDO Service also provides tailored maintenance care packages to maximize uptime and performance. Optimal frequency of preventive maintenance and calibration services can be defined with our GWP Verification methodology. Both services together ensure trouble-free and accurate weighing processes.

Care Packages

METTLER TOLEDO Care packages ensure that your equipment is always operating at peak performance and measurement results meet productivity, quality and regulatory requirements.

Learn more: www.mt.com/carepackages

GWP Verification

GWP Verification methodology determines appropriate maintenance and calibration cycles based on answers to simple risk questions. In addition, you are provided with correct test weights, tolerances and in-house tests (SOPs) for your maintenance and metrology departments.

Learn more: www.mt.com/gwp-verification

www.mt.com/labbalances-service

For more information

Mettler Toledo Group

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