

Recommended Services for the 2850Si

Maximize Uptime and Performance



Achieve Optimal Uptime

Proactive services and periodic replacement of consumables can help ensure peak analyzer performance. Executing recommended maintenance and calibration using our skilled technicians can minimize downtime and protect your analyzer.



Trouble-free Performance

Our skilled technicians provide thorough inspection, cleaning and operational testing to ensure there are no out-of-specification performance issues at each recommended maintenance and calibration interval.



Recommended 2850Si Services

Frequency	Service Product	Why get it?
At installation	Setup and Configuration Provides fast and reliable setup and standard configuration to ensure the analyzer is ready for use in your application.	Setup and Configuration includes: <ul style="list-style-type: none"> • Performing tests to ensure analyzer is ready for use • Overview of the analyzer • Documented configuration parameters
First two years at point of purchase	ExtendedCare Ensure peace of mind and maximize uptime with this full coverage service contract over the first 24 months of your equipment's life. With preventive maintenance right from the start, you minimize possible long term impacts on your equipment too.	ExtendedCare and ComprehensiveCare include: <ul style="list-style-type: none"> • Standard full preventive maintenance • Priority scheduling for service requests • Calibration of the analyzer • Visual inspection • Consumable kit for the maintenance visit • Spare part and labor coverage for all non-consumable components
After first two years	ComprehensiveCare Continue maximized uptime beyond your analyzer's first 24 months with this comprehensive service offering. Avoid risk and protect your equipment against downtime, performance issues and unexpected repair labor and material cost.	
At point of purchase or later	BasicCare Service contract provides a faster response time with priority scheduling. It includes full preventive maintenance which covers calibration, inspection, cleaning and operational testing to catch any out-of-specification performance issues.	BasicCare service includes: <ul style="list-style-type: none"> • Standard full preventive maintenance • Priority scheduling for service requests • Calibration of the analyzer • Visual inspection • Consumable kit for the maintenance visit • Discounted onsite repair labor compared to unplanned services

2850Si Ordering Information

Service Description	Order Number
Setup and Configuration	S39905182
ExtendedCare	B39950001
ComprehensiveCare	B39910001
BasicCare	B39910003

Consumables	Order Number
Reagent/calibration kit (silica only models)*	30571930
Verification solution, 500 ppb silica	30571927
Reagent/calibration kit (silica and phosphate models)*	30571929
Verification solution, 500 ppb silica/2500 ppb phosphate	30571928
Reaction chamber cleaning kit	30571818
Air filters (Qty. 4)	30571819
Pump/tubing replacement kit	30571820
Sample filter element	58091204

*Based on measurement capability of the analyzer

www.mt.com/pro-service

For more information

METTLER TOLEDO Group

Process Analytics Division

Local contact: www.mt.com/pro-MOs

Subject to technical changes

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