Recommended Services for the 7000RMS

Optimize Performance



Hassle-free Operation

Expert system services provide peace of mind and ensure that your analyzer is performing optimally to deliver process control. Our skilled technicians provide thorough inspection, cleaning and operational testing to ensure there are no out-of-specification performance issues at each recommended maintenance and calibration interval.



Confidence in Compliance

Regular service and related documentation aid in compliance with testing and approval requirements. Expert services by METTLER TOLEDO include comprehensive qualification and periodic calibrations of your critical bioburden measurement.



Recommended 7000RMS Services

| Frequency | Service Product | Why get it? |
|---|---|--|
| At installation | Comprehensive Qualification Expert installation ensures that the highest level of quality assurance and documentation is achieved for strictly regulated industries. In-depth user familiarization provides confidence in use and maintenance of the analyzer. | Comprehensive Qualification includes: Quick installation and qualification Equipment performance optimized for reliability and accuracy IQ/OQ/PQ documentation supports regulatory compliance and traceability |
| First two years at point of purchase After first two years | ExtendedCare Ensure peace of mind and maximize uptime with this full service contract over the first 24 months of your analyzer's life. With preventive maintenance right from the start, you minimize possible long term impacts on your analyzer too. ComprehensiveCare Continue maximized uptime beyond your systems first 24 months with this comprehensive service offering. Avoid risk and protect your equipment against downtime, performance issues and unexpected repair labor and material costs. | ExtendedCare and ComprehensiveCare include: • Standard full preventive maintenance • Priority scheduling for service requests • Calibration of the analyzer • Visual inspection • Spare part and labor coverage for all non-consumable components |
| At point of purchase or later | BasicCare Service contract provides a faster response time with priority scheduling. It includes full preventive maintenance which covers calibration, inspection, cleaning and operational testing to catch any out-of-specification performance issues. | BasicCare includes: Standard full preventive maintenance Priority scheduling for service requests Calibration of the analyzer Visual inspection Discounted onsite repair labor compared to unplanned services |



7000RMS Ordering Information

| Service Description | Order Number |
|-----------------------------|--------------|
| Comprehensive Qualification | B39920003 |
| ExtendedCare | B39950001 |
| ComprehensiveCare | B39910001 |
| StandardCare | B39910002 |
| BasicCare | B39910003 |
| Installation | B39920001 |

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For more information

METTLER TOLEDO GroupProcess Analytics Division Local contact: www.mt.com/pro-MOs

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