Your Investment, Our Promise

Reliable Performance for ReactIR™ Analysis



Uptime

Instruments are often subjected to high utilization in mission critical processes. System reliability is maximized through our field service team, help desk, return to factory refurbishment and repair services, and optional value added products.



Performance

To optimize hardware and software performance, comprehensive installation, calibration services, preventive maintenance and service contract programs are available. These services are performed by expert METTLER TOLEDO technicians to ensure the system is performing within factory specifications.



Compliance

To meet internal and external compliance standards, optional value added services are available at the time of installation and throughout the lifecycle of the product. IQOQ qualification services provide peace of mind, internal compliance standards and objective evidence for regulated environments.



Expertise

Our technical experience, market knowledge and global coverage provides dependable support and guidance required. Technical seminars and customized application training from our team of technology and application specialists help ensure maximum return on your investment.



ReactIR™ 45P

Researchers across industry and academia rely on METTLER TOLEDO instruments to provide critical information every day. To be successful, scientists need to be confident that their instruments are in proper working condition, ready when needed and that the result can be trusted. METTLER TOLEDO provides a range of value-added service options to help ensure instrument uptime, providing quality results and ensuring regulatory compliance while reducing the Total Cost of Ownership (TCO).



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ReactIR™ 45P

Customized Coverage to Protect Your Investment

- Minimize unexpected cost
- Ensure optimized performance
- Reduce the Total Cost of Ownership
- METTLER TOLEDO traceable calibration standard

Preventive Maintenance	Full Coverage Contract	Extended Warranty	
			Visual Inspection and Cleaning
			Mechanical Inspection (seals, O-Rings)
			Inspect Accessories, Probes and Sensors
			Ensure Proper Purge Requirements
			Ensure all Electronics Boards are Seated Properly
			Measure and Record Critical Voltages
			Evaluate Infrared Source (replaced as required)
			Replace Battery and Desiccant
			Check/Adjust Alignment of Optics
			Optimize Signal-to-Noise Ratio (SNR)
			Run Service Maintenance Programs
			Confirm Operation within Factory Specification
			Complete Preventive Maintenance Check List
			Perform Calibration with NIST Standard
			Back-up System Files
			Travel and Labor Included
			Priority Response
			Replacement Parts
			Performance Verification Certificate
			Installation of Software Maintenence Release with iCare
			Return to Factory Repair
			Extended Duration of Initial Coverage
			Reduced Cost of Ownership; Built-in Discounts
			(1) PM for Each Year of Extended Coverage

Ordering Information

Extended Warranty for ReactIR™ 45P*	Part No.			
Two Year Coverage	14690665			
■ Three Year Coverage	14690666			
Extended Warranty for Sampling Technology*				
DS Fiber Probe, Two Year Coverage	14690672			
■ DS Fiber Probe, Three Year Coverage	14690673			

^{*}Extended Warranty coverage includes the factory warranty of 12 months to reflect the total warranty period.

Service Contracts for ReactIR™ 45P	Part No.
Preventive Maintenance Contract	14690667
Full Coverage Contract	14690668
Full Coverage Contract, Two Years	14690669
Full Coverage Contract, Three Years	14690670

Service Contracts for Sampling Technology

■ DS Fiber Probe, Full Coverage	14690675
■ DS Fiber Probe, Full Coverage, Two Years	14690676
DS Fiber Probe, Full Coverage, Three Years	14690677

^{**}Not available stand-alone, only as add-on to ReactIR $^{\text{TM}}$ contract

Installation Services for ReactIR™ 45P

■ Installation with StarterPac	14695183
■ EQPac Equipment Qualification	14696672

Value Added Services for ReactIR™ 45P

Preventive Maintenance	14690667
Instrument Performance Assurance	14474421
Preventive Maintenance with IPA	14690671

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For more information