

## Your Investment, Our Promise

### Reliable Particle and Droplet Analysis



#### Uptime

Instruments are often subjected to high utilization in mission critical processes. System reliability is maximized through our field service team, help desk, return to factory refurbishment and repair services, and optional value added products.



#### Performance

To optimize hardware and software performance, comprehensive installation, calibration services, preventive maintenance and service contract programs are available. These services are performed by expert METTLER TOLEDO technicians to ensure the system is performing within factory specifications.



#### Compliance

To meet internal and external compliance standards, optional value added services are available at the time of installation and throughout the lifecycle of the product. IQOQ qualification services provide peace of mind, internal compliance standards and objective evidence for regulated environments.



#### Expertise

Our technical experience, market knowledge and global coverage provides dependable support and guidance required. Technical seminars and customized application training from our team of technology and application specialists help ensure maximum return on your investment.



#### FBRM® G400

Researchers across industry and academia rely on METTLER TOLEDO instruments to provide critical information every day. To be successful, scientists need to be confident that their instruments are in proper working condition, ready when needed and that the result can be trusted. METTLER TOLEDO provides a range of value-added service options to help ensure instrument uptime, providing quality results and ensuring regulatory compliance while reducing the Total Cost of Ownership (TCO).

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## Reliable Particle and Droplet Analysis

### FBRM® G400

Customized Coverage to Protect Your Investment

- Minimize unexpected cost
- Ensure optimized performance
- Reduce the Total Cost of Ownership
- METTLER TOLEDO traceable calibration standard

Preventive Maintenance	Full Coverage Contract	Extended Warranty	
■	■	■	Visual Inspection and Cleaning
■	■	■	Mechanical Inspection (seals, O-Rings)
■	■	■	Inspect Accessories, Probes and Sensors
■	■	■	Evaluate Servo Valve (replaced as required)
■	■	■	Ensure all Electronics Boards are Seated Properly
■	■	■	Measure and Record Critical Voltages
■	■	■	Clean Probe Window
■	■	■	Check/Adjust Alignment of Optics
■	■	■	Perform Calibration with METTLER TOLEDO PVC Standard
■	■	■	Run Service Maintenance Programs
■	■	■	Confirm Operation within Factory Specification
■	■	■	Complete Preventive Maintenance Check List
■	■	■	Back-up System Files
■	■	■	Travel and Labor Included
	■	■	Priority Response
	■	■	Replacement Parts
	■	■	Installation of Software Maintenance Release with iCare
	■	■	Return to Factory Repair
		■	Extended Duration of Initial Coverage
		■	Reduced Cost of Ownership; Built-in Discounts
		■	(1) PM for Each Year of Extended Coverage
		■	Worry-Free Coverage

## Ordering Information

### Extended Warranty for FBRM® G400\* Part No.

■ Two Year Coverage	14690614
■ Three Year Coverage	14690600

\*Extended Warranty coverage includes the factory warranty of 12 months to reflect the total warranty period.

### Service Contracts for FBRM® G400 Part No.

■ Preventive Maintenance Contract	14690003
■ Full Coverage Contract	14690002
■ Full Coverage Contract, Two Years	14690625
■ Full Coverage Contract, Three Years	14690626

### Installation Services for FBRM® G400

■ Installation with IQOQ	14695171
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### Value Added Services for FBRM® G400

■ Preventive Maintenance	14690003
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### Factory Repair Services for FBRM® G400

■ Depot Repair	14696657
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#### Mettler-Toledo AutoChem, Inc.

7075 Samuel Morse Drive  
Columbia, MD 21046  
Phone +1 410 910 8500  
Fax +1 410 910 8600

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