

Your Investment, Our Promise

Reliable Performance for ReactIR™ Analysis



Uptime

Instruments are often subjected to high utilization in mission critical processes. System reliability is maximized through our field service team, help desk, return to factory refurbishment and repair services, and optional value added products.



Performance

To optimize hardware and software performance, comprehensive installation, calibration services, preventive maintenance and service contract programs are available. These services are performed by expert METTLER TOLEDO technicians to ensure the system is performing within factory specifications.



Compliance

To meet internal and external compliance standards, optional value added services are available at the time of installation and throughout the lifecycle of the product. IQOQ qualification services provide peace of mind, internal compliance standards and objective evidence for regulated environments.



Expertise

Our technical experience, market knowledge and global coverage provides dependable support and guidance required. Technical seminars and customized application training from our team of technology and application specialists help ensure maximum return on your investment.



ReactIR™ 45m

Researchers across industry and academia rely on METTLER TOLEDO instruments to provide critical information every day. To be successful, scientists need to be confident that their instruments are in proper working condition, ready when needed and that the result can be trusted. METTLER TOLEDO provides a range of value-added service options to help ensure instrument uptime, providing quality results and ensuring regulatory compliance while reducing the Total Cost of Ownership (TCO).

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ReactIR™ 45m

Customized Coverage to Protect Your Investment

- Minimize unexpected cost
- Ensure optimized performance
- Reduce the Total Cost of Ownership
- METTLER TOLEDO traceable calibration standard

| Preventive Maintenance | Full Coverage Contract | Extended Warranty | |
|------------------------|------------------------|-------------------|---|
| ■ | ■ | ■ | Visual Inspection and Cleaning |
| ■ | ■ | ■ | Mechanical Inspection (seals, O-Rings) |
| ■ | ■ | ■ | Inspect Accessories, Probes and Sensors |
| ■ | ■ | ■ | Ensure Proper Purge Requirements |
| ■ | ■ | ■ | Ensure all Electronics Boards are Seated Properly |
| ■ | ■ | ■ | Measure and Record Critical Voltages |
| ■ | ■ | ■ | Evaluate Infrared Source (replaced as required) |
| ■ | ■ | ■ | Replace Battery and Desiccant |
| ■ | ■ | ■ | Check/Adjust Alignment of Optics |
| ■ | ■ | ■ | Optimize Signal-to-Noise Ratio (SNR) |
| ■ | ■ | ■ | Run Service Maintenance Programs |
| ■ | ■ | ■ | Confirm Operation within Factory Specification |
| ■ | ■ | ■ | Complete Preventive Maintenance Check List |
| ■ | ■ | ■ | Perform Calibration with NIST Standard |
| ■ | ■ | ■ | Back-up System Files |
| ■ | ■ | ■ | Travel and Labor Included |
| | ■ | ■ | Priority Response |
| | ■ | ■ | Replacement Parts |
| | ■ | ■ | Performance Verification Certificate |
| | ■ | ■ | Installation of Software Maintenance Release with iCare |
| | ■ | ■ | Return to Factory Repair |
| | | ■ | Extended Duration of Initial Coverage |
| | | ■ | Reduced Cost of Ownership; Built-in Discounts |
| | | ■ | (1) PM for Each Year of Extended Coverage |

Ordering Information

| Extended Warranty for ReactIR™ 45m* | Part No. |
|-------------------------------------|----------|
| ■ Two Year Coverage | 14690301 |
| ■ Three Year Coverage | 14690302 |

| Extended Warranty for Sampling Technology* | |
|--|----------|
| ■ DS Fiber Probe, Two Year Coverage | 14690672 |
| ■ DS Fiber Probe, Three Year Coverage | 14690673 |
| ■ DS Micro Flow Cell, Two Year Coverage | 14690678 |
| ■ DS Micro Flow Cell, Three Year Coverage | 14690679 |

*Extended Warranty coverage includes the factory warranty of 12 months to reflect the total warranty period.

| Service Contracts for ReactIR™ 45m | Part No. |
|---------------------------------------|----------|
| ■ Preventive Maintenance Contract | 14690300 |
| ■ Full Coverage Contract | 14690304 |
| ■ Full Coverage Contract, Two Years | 14690652 |
| ■ Full Coverage Contract, Three Years | 14690653 |

| Service Contracts for Sampling Technology | |
|--|----------|
| ■ DS Fiber Probe, Full Coverage | 14690675 |
| ■ DS Fiber Probe, Full Coverage, Two Years | 14690676 |
| ■ DS Fiber Probe, Full Coverage, Three Years | 14690677 |
| ■ DS Micro Flow Cell, Full Coverage | 14690681 |
| ■ DS Micro Flow Cell, Full Coverage, Two Years | 14690682 |
| ■ DS Micro Flow Cell, Full Coverage, Three Years | 14690683 |

| Installation Services for ReactIR™ 45m | |
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| ■ Installation | 14695000 |
| ■ IPac Installation Qualification | 14170062 |

| Value Added Services for ReactIR™ 45m | |
|---------------------------------------|----------|
| ■ Preventive Maintenance | 14690300 |

| Factory Repair Services for ReactIR™ 45m | |
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| ■ Depot Repair | 14696465 |

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