

## Your Investment, Our Promise

### Reliable Performance for RC1e™



#### Uptime

Instruments are often subjected to high utilization in mission critical processes. System reliability is maximized through our field service team, help desk, return to factory refurbishment and repair services, and optional value added products.



#### Performance

To optimize hardware and software performance, comprehensive installation, calibration services, preventive maintenance and service contract programs are available. These services are performed by expert METTLER TOLEDO technicians to ensure the system is performing within factory specifications.



#### Compliance

To meet internal and external compliance standards, optional value added services are available at the time of installation and throughout the lifecycle of the product. IQOQ qualification services provide peace of mind, internal compliance standards and objective evidence for regulated environments.



#### Expertise

Our technical experience, market knowledge and global coverage provides dependable support and guidance required. Technical seminars and customized application training from our team of technology and application specialists help ensure maximum return on your investment.



#### RC1e™

Researchers across industry and academia rely on METTLER TOLEDO instruments to provide critical information every day. To be successful, scientists need to be confident that their instruments are in proper working condition, ready when needed and that the result can be trusted. METTLER TOLEDO provides a range of value-added service options to help ensure instrument uptime, providing quality results and ensuring regulatory compliance while reducing the Total Cost of Ownership (TCO).

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## Reliable Performance for RC1e™

### RC1e™

Customized Coverage to Protect Your Investment

- Minimize unexpected cost
- Ensure optimized performance
- Reduce the Total Cost of Ownership
- METTLER TOLEDO traceable calibration standard

Preventive Maintenance	Full Coverage Contract	Extended Warranty	
■	■	■	Visual Inspection and Cleaning
■	■	■	Mechanical Inspection (seals, O-Rings)
■	■	■	Stirrer Speed and Switch Lamp
■	■	■	Thermostat Functional Test
■	■	■	Tj, Tjs, Tr, Trs, Tc Temperatures Checked
■	■	■	Oil Level (Low and High)
■	■	■	Safety Valve and Relay (if Connected)
■	■	■	Dosing Functional Test
■	■	■	Emergency Off Functional Test
■	■	■	Water Flow Detector
■	■	■	Run Service Maintenance Programs
■	■	■	Confirm Operation within Specification
■	■	■	Complete Preventive Maintenance Check List
■	■	■	Back-up System Sites
■	■	■	Travel and Labor Included
	■	■	Priority Response
	■	■	Replacement Parts
	■	■	Performance Verification Certificate
	■	■	Installation of Software Maintenance Release with iCare
	■	■	Return to Factory Repair
		■	Extended Duration of Initial Coverage
		■	Reduced Cost of Ownership
		■	(1) PM for Each Year of Extended Coverage
		■	Worry-Free Coverage

## Ordering Information

Extended Warranty for RC1e™*	Part No.
■ Two Year Coverage	14690000
■ Three Year Coverage	14690160

\*Extended Warranty coverage includes the factory warranty of 12 months to reflect the total warranty period.

Service Contracts for RC1e™	Part No.
■ Preventive Maintenance with Calibration	14199208
■ Full Coverage Contract	14199209

Installation Services for RC1e™	Part No.
■ Installation with Heat Flow Technology	14199413
■ Installation with RTCal™ Technology	14199405

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Subject to technical changes  
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Printed in USA

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