Software Care Protection
Securing Your iC Software Investment

Stay Up-to-Date
iC software is constantly improving as new features and refinements are added, through product innovation and ongoing customer feedback. Software Care ensures that you always have access to the latest version of iC software automatically at no additional cost.

Save Money
Technology changes quickly and software changes even faster! Software Care is the most cost effective way to manage your software budget. Save over the life cycle of your instrument and get more out of your investment. Forget budgeting for new versions and unforeseen expenses.

Prevent Obsolescence
Computers and operating systems change and evolve – so does your iC software. Software Care helps you adapt to the ever-changing IT landscape, and by delivering access to new features, preserves and extends the useful life and value of your instrument.

Ensure Compatibility
When you have more than one instrument, Software Care will ensure that data sharing and exchange continues to work seamlessly between the units. By keeping all instruments on the same software version, training time is reduced and issues associated with maintaining multiple versions of software are eliminated.

Software Care for iC Software

Software Care is a subscription software maintenance plan. It was developed as the direct result of customer feedback and is designed to provide subscribers with the opportunity to always have the latest version of software while paying significantly less over the lifetime of their instrument.

With Software Care, you receive all new software features and functionality through periodic software updates and new releases via instant software downloads. Benefits available exclusively to Software Care subscribers. Whether you have one instrument or a growing fleet. Software Care keeps all of your systems current and your software budget predictable.

iC software maintenance is included in the Software Care Standard offering. For additional enterprise level features ask your METTLER TOLEDO representative about an iC Site License.

METTLER TOLEDO

Technical Data
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Software Care includes all major and minor upgrades and service packs for iC software products as well as priority technical support.

Why is it important to use the latest version of iC software?

New features and modules are periodically added based on customer feedback and industry trends
- Usability improvements and added capabilities save time and help get the most out of your instrument

Newer versions provide **better connectivity** with other applications
- Interfaces between iC software and third-party tools are constantly expanding
- Integration and data exchange among iC products is also improved with each release

Save money on future upgrades by joining the program at today's prices
- Software Care subscriptions are a modest, predictable expense that can be easily budgeted. Reduce your cost of ownership while increasing user productivity.

Specifications

Software Care is a maintenance plan that is renewed on an annual or multi-year basis. The term of the plan begins form the original software delivery date or the last Software Care expiration, whichever is later.

Software Care is available for Instrument and Office copies of:
- iC IR™
- iControl™
- iC Raman™
- iC FBRM™
- iC Vision™

METTLER TOLEDO offers Software Care packages. Select the one that best suits your needs to keep your system performing optimally during the life cycle.

Annual Subscription Services Includes	SoftwareCare Standard	iC Site License
Software Maintenance Notification of and access to new software releases within the purchased license deck: • Improved system reliability and uptime • Compliance with changing regulations and standards • Enhanced functionality for more efficient operation	√	√
Remote Software Support Technical assistance via remote methods (telephone, email and chat): • Fast and efficient support for setup and operational questions • Minimal interruption of normal business processes	√	√
Enterprise Features Use of iC Data Center for capturing and sharing experimental data: • ELN connection • Experiment and instrument metrics • Unlimited office licenses		√

www.mt.com/ac-iC-softwarecare

For more information