

## Calibration and Preventive Maintenance Uptime, Performance and Compliance



### Uptime

Your instrument's availability is critical to you. You expect your instrument to be up and running under any circumstance. METTLER TOLEDO Service optimizes the uptime of your instrument and provides you with support when and where you need it.



### Performance

To optimize hardware and software performance, comprehensive Installation, Calibration services, Preventive Maintenance and Full Service support programs are available. All services are performed by METTLER TOLEDO engineers to ensure the system is performing to specifications.



### Compliance

You want to be sure that your measurement results meet any and all internal and external requirements. Annual on-site Calibration by METTLER TOLEDO ensures you stay compliant and you have peace of mind and confidence regarding your measurement results.



### Expertise

METTLER TOLEDO services enable your team to operate more efficiently and effectively – from instrument troubleshooting trainings and documentation to expert seminars. Technical seminars and customized application training from our team of Technology and Application Consultants help ensure the maximum return on your investment.



Essential Calibration and Preventive Maintenance services performed on site ensuring instruments are operating at optimal performance. This enables organizations to provide efficient, high-quality results, day after day.

Calibration and Preventive Maintenance:

- Service options designed to meet internal Standard Operating Procedures (SOPs) as well as industry standards
- Provides fast, local response from Field Service Engineers strategically positioned to help maintain high uptime and equipment availability
- Offers easy access to technical support so equipment issues can be managed effectively

# Calibration and Preventive Maintenance

## Uptime, Performance and Compliance

When the new instrument is initially installed and commissioned, calibration verification and any necessary adjustments are completed to ensure operation is within specification. Annual Calibration and Preventive Maintenance guarantees the instrument will continue to operate to specification, while minimizing the risk of unexpected failures. Calibration is completed on site, every year as part of the Calibration and Preventive Maintenance ensuring instrument Uptime, Performance and Compliance with quality and regulatory requirements.

### Calibration

When using a measuring instrument, results need to be accurate and precise. Regular calibration is important to detect, correlate, report or eliminate by adjustment, any discrepancy in accuracy of the instrument when compared to the reference. Service documentation and Calibration certificates are provided that meet industry standards.

### Preventive Maintenance

Preventive Maintenance helps instrument Uptime, Performance, and Compliance to meet quality and regulatory standards. Through on-going scheduled maintenance, productivity is improved by reducing the need for "on-demand" service, therefore reducing instrument downtime. Regular, planned, Preventive Maintenance on the instrument:

- Ensures equipment is fully operational and within factory specifications
- Extends the operating life of the instrument
- Replaces worn parts before they affect equipment or instrument performance
- Provides routine or recommended maintenance

### On-site Service

Calibration and Preventive Maintenance is scheduled and carried out on site, by a METTLER TOLEDO Field Service Engineer, ensuring instrument Uptime, Performance and Compliance with quality and regulatory requirements.



Services and Programs	Benefits
Calibration	Ensures accurate and repeatable results, providing confidence that experimental and process data is correct
Preventive Maintenance	Prevent failure and improve reliability and up time with the convenience of annual on-site maintenance by a trained METTLER TOLEDO Field Service Engineer using METTLER TOLEDO parts
On-site Service	Timely response to the company site ensures minimal downtime; all travel, labor and parts included



The METTLER TOLEDO Service Team knows what it takes to get the best from your instrument. Ensure optimal equipment **Uptime, Performance, Compliance** and **Expertise** needed to maximize your investment.

Take advantage of the experience, skills and thorough know-how of dedicated METTLER TOLEDO Field Service Engineers strategically located around the world and in your area – ensuring availability for a timely response.

#### Mettler-Toledo AutoChem, Inc.

7075 Samuel Morse Drive  
Columbia, MD 21046  
Phone +1 410 910 8500  
Fax +1 410 910 8600

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