

# Your Investment, Our Promise

## Reliable Particle and Droplet Analysis



### Uptime

Instruments are often subjected to high utilization in mission critical processes. System reliability is maximized through our field service team, help desk, return to factory refurbishment and repair services, and optional value added products.



### Performance

To optimize hardware and software performance, comprehensive installation, calibration services, preventive maintenance and service contract programs are available. These services are performed by expert METTLER TOLEDO technicians to ensure the system is performing within factory specifications.



### Compliance

To meet internal and external compliance standards, optional value added services are available at the time of installation and throughout the lifecycle of the product. IQOQ qualification services provide peace of mind, internal compliance standards and objective evidence for regulated environments.



### Expertise

Our technical experience, market knowledge and global coverage provides dependable support and guidance required. Technical seminars and customized application training from our team of technology and application specialists help ensure maximum return on your investment.



**FBRM® S400**

Researchers across industry and academia rely on METTLER TOLEDO instruments to provide critical information every day. To be successful, scientists need to be confident that their instruments are in proper working condition, ready when needed and that the result can be trusted. METTLER TOLEDO provides a range of value-added service options to help ensure instrument uptime, providing quality results and ensuring regulatory compliance while reducing the Total Cost of Ownership (TCO).

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## Reliable Particle and Droplet Analysis

### FBRM® S400

Customized Coverage to Protect Your Investment

- Minimize unexpected cost
- Ensure optimized performance
- Reduce the Total Cost of Ownership
- METTLER TOLEDO traceable calibration standard

Preventive Maintenance	Full Coverage Contract	Extended Warranty	
■	■	■	Visual Inspection and Cleaning
■	■	■	Mechanical Inspection (seals, O-Rings)
■	■	■	Inspect Accessories, Probes and Sensors
■	■	■	Evaluate Servo Valve (replaced as required)
■	■	■	Ensure all Electronics Boards are Seated Properly
■	■	■	Measure and Record Critical Voltages
■	■	■	Clean Probe Window
■	■	■	Check/Adjust Alignment of Optics
■	■	■	Perform Calibration with METTLER TOLEDO PVC Standard
■	■	■	Run Service Maintenance Programs
■	■	■	Confirm Operation within Factory Specification
■	■	■	Complete Preventive Maintenance Check List
■	■	■	Back-up System Files
■	■	■	Travel and Labor Included
	■	■	Priority Response
	■	■	Replacement Parts
	■	■	Installation of Software Maintenance Release with iCare
	■	■	Return to Factory Repair
		■	Extended Duration of Initial Coverage
		■	Reduced Cost of Ownership; Built-in Discounts
		■	(1) PM for Each Year of Extended Coverage
		■	Worry-Free Coverage

## Ordering Information

Extended Warranty for FBRM® S400*	Part No.
■ Two Year Coverage	14199161
■ Three Year Coverage	14199162

Extended Warranty for Sampling Technology*	
■ S400 Probe, Two Year Coverage	14199170
■ S400 Probe, Three Year Coverage	14199171

\*Extended Warranty coverage includes the factory warranty of 12 months to reflect the total warranty period.

Service Contracts for FBRM® S400	Part No.
■ Preventive Maintenance Contract	14199164
■ Full Coverage Contract	14199163
■ Full Coverage Contract, Two Years	14690621
■ Full Coverage Contract, Three Years	14690622

Service Add-On Contracts for Sampling Technology**	
■ S400 Probe, Add-On Preventive Maintenance	14199158
■ S400 Probe, Add-On Full Coverage	14199156
■ S400 Probe, Add-On Full Coverage, Two Years	14690641
■ S400 Probe, Add-On Full Coverage, Three Years	14690642

\*\*S400 System must also be on contract to be eligible for Add-on Probe Contract

Installation Services for FBRM® S400	
■ Installation	14199310

Add-on Installation Services for FBRM® S400 Probe**	
■ Installation	14199307

Value Added Services for FBRM® S400	
■ Preventive Maintenance	14690698

Factory Repair Services for FBRM® S400	
■ Depot Repair	14696920

Add-on Factory Repair Services for FBRM® S400 Probe**	
■ Depot Repair	14696666

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